



UNIVERSITY OF THE PHILIPPINES CEBU Lahug, Cebu City

CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **Atty. Liza D. Corro**, Filipino, of legal age, Chancellor of the University of the Philippines Cebu, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The University of the Philippines Cebu has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the Agency;
 - b. Government service offered;
 - i. Comprehensive uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of fees, if necessary; and
 - c. Procedure for filing complains.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this DEC 01 2021 day of _____, 2021 in Cebu City, Philippines.

ATTY. LIZA D. CORRO
Chancellor
University of the Philippines Cebu

**The original Certificate of Compliance was submitted to ARTA and posted at the University's Transparency Seal/website on 05 December 2019.*

SUBSCRIBED AND SWORN to before me this DEC 01 2021 day of _____, 2021 in Cebu City, Philippines, with affiant exhibiting to me her _____ issued on ____ at _____.

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NOTARY PUBLIC/ADMINISTERING OFFICER

ATTY. FAITH MARIE N. BORDEN
Notary Public for Cebu City
Notarial Commission No. 017-20 until December 31, 2021
9-D Jakosalem Street, Cebu City
Roll of Attorney's No. 72406
IBP No. AR54471180 / January 8, 2021 / Cebu Chapter
PTR No. 2295482 / January 5, 2021 / Cebu City
MCLE Exempt; Admitted on June 14, 2019
atty.fmborden@gmail.com



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NOTARY PUBLIC/ADMINISTERING OFFICER

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